

BGL BNP Paribas advises its clients to be alert to fraudulent e-mails

BGL BNP Paribas has responded quickly to phishing e-mails sent to some of its clients in the past ten days and was rapidly able to control the situation using a secure system already in use at the bank. To protect its clients from the consequences of the phishing scam, the bank is now requiring them to use the Token to log in to Web Banking and for all transfers made via Web Banking. This also applies for clients who have previously chosen to log into Web Banking without using the Token.

These fraudulent e-mails claiming to be from 'bnpparibas' have been circulating for around ten days. The bank reminds its clients that they must not click on any link in such e-mails or open any attachments. BGL BNP Paribas will never ask them for confidential information by e-mail. Clients must be alert to fraudulent e-mails to protect themselves against fraud. The bank also advises its clients to read the security advice available on bgl.lu.

BGL BNP Paribas is in contact with the 14 clients concerned, but emphasises that none of them will suffer any losses as a result of this phishing scam, which should not be confused with data hacking.

About BGL BNP Paribas

BGL BNP Paribas (www.bgl.lu) is one of the largest banks in Luxembourg and part of the BNP Paribas Group. It offers an especially wide range of financial products and bancassurance solutions to individuals, professionals, businesses and private banking clients. At end 2018, BGL BNP Paribas employed 2,375 people in Luxembourg. In 2019, BGL BNP Paribas was named "Best Bank in Luxembourg" by Euromoney for the fourth year in a row.

About BNP Paribas

BNP Paribas is a leading bank in Europe with an international reach. It has a presence in 72 countries, with more than 202,000 employees, of which more than 154,000 in Europe. The Group has key positions in its three main activities: Domestic Markets and International Financial Services (whose retail-banking networks and financial services are covered by Retail Banking & Services) and Corporate & Institutional Banking, which serves two client franchises: corporate clients and institutional investors. The Group helps all its clients (individuals, community associations, entrepreneurs, SMEs, corporates and institutional clients) to realise their projects through solutions spanning financing, investment, savings and protection insurance. In Europe, the Group has four domestic markets (Belgium, France, Italy and Luxembourg) and BNP Paribas Personal Finance is the European leader in consumer lending. BNP Paribas is rolling out its integrated retail-banking model in Mediterranean countries, in Turkey, in Eastern Europe and a large network in the western part of the United States. In its Corporate & Institutional Banking and International Financial Services activities, BNP Paribas also enjoys top positions in Europe, a strong presence in the Americas as well as a solid and fast-growing business in Asia-Pacific.



Press contacts BGL BNP Paribas:

Eliane Thines

+352 42 42-62 64

eliane.thines@bgl.lu

Corinne Thill

+352 42 42-30 85

corinne.thill@bgl.lu